

**VA**

U.S. Department  
of Veterans Affairs

New York/New Jersey VA Health Care Network

VA New Jersey Health Care System

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[www.newjersey.va.gov](http://www.newjersey.va.gov)

# News Release

FOR IMMEDIATE RELEASE

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## **VA New Jersey Health Care System temporarily consolidates Community Based Outpatient Clinics** Creates Four Clinic Hubs

The VA New Jersey Health Care System has announced a plan for the temporary consolidation of the Community Based Outpatient Clinics (CBOC) to four clinic hubs at East Orange (EO), Lyons (LY), Brick (B) and Hackensack, due to COVID-19. The temporary measure began on April 8, 2020, starting with Elizabeth, Sussex, Paterson, and Jersey City. Piscataway, Tinton Falls, and Hamilton CBOCs were consolidated on April 13, 2020.

Elizabeth, Paterson, Jersey City clinics will operate out of East Orange VAMC.  
Sussex and Piscataway clinics will operate out of Lyons.  
Tinton Falls and Hamilton clinics will operate out of Brick CBOC.

Providers and staff continue to provide in-person and virtual care. Some staff have been reassigned to East Orange inpatient units, Emergency Departments and call centers.

The Morristown CBOC has been closed since March 24, 2020 and has been successful in meeting their patients' needs through virtual health.

Currently, we recommend using telehealth (phone or video) for your scheduled appointments. To help us address the most urgent needs first, we ask that you use one of our online tools for routine or non-urgent concerns. You can:

- Use Secure Messaging. You can send a secure message to your provider about any health concern or question. <https://www.va.gov/health-care/secure-messaging/>

- Download VA Video Connect. Your provider may ask you to consider telehealth for an upcoming appointment. By downloading and learning about the VA Video Connect app now, you can prepare yourself. <https://www.mobile.va.gov/app/va-video-connect>

Because this is a rapidly changing situation, the best way to get the most up-to-date facility information is to check our website at [www.newjersey.va.gov](http://www.newjersey.va.gov)

VA continues to strongly encourage Veterans, staff members and their families to take everyday precautions to protect against respiratory illnesses caused by COVID-19, the flu and the common cold.

For more information, please call the PACT Call Center at [800-315-7909](tel:800-315-7909) and your call will be forwarded to VA staff who can guide you further.

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